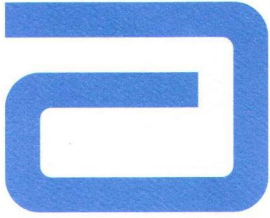


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Ray,

“On-time”, “According to plan” and “Market Leading” are the three most important phrases in trade marketing. In fact, they are the pillars on which the reputation of our entire multi-national corporation is built. That being said, working with suppliers who understand the fundamentals of our business and the importance of delivering exceptional products on-time is a key component of being able to execute effectively with our retail partners.

I would like to take this opportunity to express my gratitude for your recent efforts in delivering quality displays for the Eagle bottle launch. Not only were the designs exceptional but the slim lead times were respected and our customers received orders for our market-leading products on-time and according to plan.

Once again, thanks for all your hard work and innovative problem solving solutions.

Best regards,

Ivo Notargiacomo  
Trade Marketing Manager- Medical Products  
Abbott Nutrition